



Devon Access to Services

“Improving access to information, services, representation and training”

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📌 @DevonAccessToServices

✉ tim@ndvs.org.uk

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🌐 DevonServices.org.uk

Transport Options Southern Area

Community Car Schemes (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge. Please contact them directly for more details.

Access Plymouth

Mayflower East Car Park, Plymouth, PL1 1QJ

01752 600633

www.accessplymouth.co.uk

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides accessible transport services for individuals with mobility difficulties, including a community car scheme and shopmobility services.

Area covered: Plymouth

Acorn Community Support

The Old School Centre, Station Road, Chulmleigh, EX18 7DH

01769 581234

www.acorncommunitysupport.co.uk

Offers transport for medical appointments, shopping, and social visits for residents in the Chulmleigh area.

Area covered: Cheriton Bishop, Ashton, Bridford, Christow, Doddiscombsleigh, Dunsford, Tedburn St Mary

Buckfastleigh Sharing

34 Bossell Road, Buckfastleigh, TQ11 0DD

01364 643120

www.buckfastleighsharing.org

Provides community transport services, including lifts to medical appointments and social events.

Area covered: Heavitree, South Brent, Totnes, Ashburton, Buckfastleigh, Newton Abbot, Teignmouth, Roundham with Hyde, Shiphay

Buckland Surgery Support Group (BUSS)

1 East Street, Newton Abbot, TQ12 1BD

01626 438000

www.buckland-surgery.co.uk

Offers transport assistance to patients of Buckland Surgery for medical appointments.

Area covered: Newton Abbot

Dartmouth Caring

The Old Market Square, Victoria Road, Dartmouth, TQ6 9QE

01803 835384

www.dartmouthcaring.co.uk

Provides transport for medical appointments, shopping, and social activities for the elderly and vulnerable in Dartmouth.

Area covered: Blackawton, Cornworthy, Dartmouth, Slapton, Stoke Fleming, Strete

DASH

1st Floor, 11 Whimble Street, Plymouth, PL1 2DH

01752 547383

www.dashplymouth.org

Wheelchair Accessible Vehicles available

Offers transport services for individuals with disabilities, including assistance with medical appointments and social outings.

Area covered: Blackawton, Cornworthy, Dartmouth, Slapton, Stoke Fleming, Strete

Dawlish Community Transport (East Teignbridge CTA)

The Manor House, Old Town Street, Dawlish, EX7 9AW

01626 888890

www.eastteignbridgecta.org.uk

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides community transport services, including a ring and ride service for shopping and social trips.

Area covered: Exminster, Ideford, Kenn, Kenton, Powderham, Shaldon, Starcross, Teignmouth

Ivybridge & District Community Transport

The Watermark, Erme Court, Leonards Road, Ivybridge, PL21 0SZ

01752 690444

www.ringandride.net

Ring and Ride, and Wheelchair Accessible Vehicles available

Offers a community car scheme for medical appointments and a ring and ride service for shopping trips.

Area covered: Bickleigh, Dartington, Diptford, Ermington, Holbeton, Ivybridge, Newton and Noss, North Huish, Shaugh Prior, South Brent, South Huish, Sparkwell, Ugborough, Wembury, Yealmpton

Kerswella Care

The Cottage, Fore Street, Kingskerswell, TQ12 5HT

01803 873119

www.kerswellacare.co.uk

Provides transport for medical appointments and social visits for residents of Kingskerswell.

Area covered: Abbotskerswell, Coffinswell, Kingskerswell, Newton Abbot, Ipplepen, Denbury

Kings Care League of Friends (Newton Abbott and Kingsteignton)

Kingsteignton Medical Practice, Whiteway Road, Kingsteignton, TQ12 3HN

01626 357090

www.kingscare.co.uk

Offers transport services for medical appointments and social activities for the local community.

Area covered: Kingsteignton

Lustleigh Association of Drivers

Village Hall, Lustleigh, TQ13 9TA

01647 277498

www.lustleighvillage.co.uk

Provides volunteer driver services for medical appointments and essential trips for Lustleigh residents.

Area covered: Lustleigh

Modbury Caring

Modbury Health Centre, Poundwell Meadow, Modbury, PL21 0QL

01548 830118

www.modburycaring.org.uk

Offers transport assistance for medical appointments and essential journeys for Modbury residents.

Area covered: Aveton Gifford, Bigbury, Churchstow, Ermington, Ivybridge, Kingsbridge, Kingston, Loddiswell, Modbury, Ringmore, Thurlestone, Ugborough, Woodleigh

Morecare Chagford

Endecott House, High Street, Chagford, TQ13 8AJ

01647 432109

www.morecare.org.uk

Provides volunteer driver services for medical appointments and social visits for Chagford residents.

Area covered: Moretonhampstead, North Bovey

Morecare Moretonhampstead

Green Hill, Fore Street, Moretonhampstead, TQ13 8LL

01647 440775

www.moretonhampstead.com

Offers transport assistance for medical appointments and essential trips for Moretonhampstead residents.

Area covered: Moretonhampstead, North Bovey

Newton Abbot Community Transport Association

Multi-Storey Car Park, Sherborne Road, Newton Abbot, TQ12 2QY

01626 335775

www.newtonabbotcta.org

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides a range of community transport services, including ring and ride, community car, and wheelchair-accessible vehicles.

Area covered: Abbotskerswell, Ashburton, Ashton, Bickington, Bishopsteignton, Bovey Tracey, Bridford, Buckfastleigh, Christow, Chudleigh, Coffinswell, Dacombe, Denbury and Torbryan, Haccombe with Combe, Hennock, Highweek, Ilsington, Kingsteignton, Kingskerswell, Lustleigh, Newton Abbot, Ogwell, Stokeinteignhead, Teigngrace, Trusham, Widecombe-in-the-Moor

Norton Brook Patient Transport Service

Norton Brook Medical Centre, Cookworthy Road, Kingsbridge, TQ7 1AE

01548 853551

www.nortonbrookmedicalcentre.co.uk

Offers transport assistance to patients of Norton Brook Medical Centre for medical appointments.

Area covered: Norton Brook

Okehampton & District Community Transport Group

Unit 12, Okehampton Business Centre, Higher Stockley Mead, Okehampton, EX20 1FJ

01837 55000

www.odctg.co.uk

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides community car services for medical appointments and a ring and ride service for shopping trips.

Area covered: Ashreigney, Black Torrington, Dolton, Halwill, Merton, Petrockstow, Winkleigh, Moretonhampstead

Paignton Karing

22 Palace Avenue, Paignton, TQ3 3EQ

01803 524799

www.paigntonkaring.org.uk

Offers transport services for medical appointments and social activities for Paignton residents.

Area covered: Torbay

Redfern - Friends of

Redfern Health Centre, Shinner's Bridge, Dartington, TQ9 6JD

01803 862073

www.redfernhealthcentre.co.uk

Area covered: Bolberry, Churchstow, Galmpton, Kingsbridge, Loddiswell, Malborough, Salcombe, South Huish, South Milton, Thurlestone, West Alvington

Riverside Surgery Befrienders - Bovey Tracy

Riverside Surgery, Le Molay-Littry Way, Bovey Tracey, TQ13 9QP

01626 832666

www.boveytracey.gov.uk/Riverside-Surgery-Befrienders/Bovey-Tracey/

Offers transport services for medical appointments and social visits for patients of Riverside Surgery.

Area covered: Bovey Tracey

South Brent & District Caring

The Old School Centre, Totnes Road, South Brent, TQ10 9BP

01364 700282

www.sbadc.org.uk/

Provides transport assistance for medical appointments and essential journeys for South Brent residents.

Area covered: Diptford, North Huish, Rattery, South Brent

South Hams Community Transport

The Watermark, Erme Court, Leonards Road, Ivybridge, PL21 0SZ

01752 690444

Ring and Ride, and Wheelchair Accessible Vehicles available

Offers community car and ring and ride services for residents in the South Hams area.

Area covered:

TASS (Tavistock Area Support Services)

The Anchorage Centre, Chapel Street, Tavistock, PL19 8AG

01822 616958

www.tasstavistock.org.uk/

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides a range of transport services, including ring and ride, community car, and accessible vehicles for Tavistock residents.

Area covered: West Down

Torbay and South Devon Hospital

Lowes Bridge, Torquay, TQ2 7AA

01803 614567

www.torbayandsouthdevon.nhs.uk/

Wheelchair Accessible Vehicles available

Offers patient transport services for medical appointments within the hospital.

Area covered: Ashprington, Blackawton, Dartington, Dartmouth, Dean Prior, Diptford, East Portlemouth, Harberton, Kingsbridge, North Huish, Slapton, South Brent, Stoke Fleming, Stoke Gabriel, Strete, Totnes, Abbotskerswell, Ashburton, Bickington, Bishopsteignton, Bovey Tracey, Buckfastleigh, Chudleigh, Coffinswell, Dacombe, Denbury and Torbryan, Hacombe with Combe, Hennock, Highweek, Ide, Ideford, Ilsington, Kingsteignton, Kingskerswell, Lustleigh, Manaton, Moretonhampstead, Newton Abbot, North Bovey, Ogwell, Shaldon, Stokeinteignhead, Teignrace, Teignmouth, Trusham, Widecombe-in-the-Moor, Woodland

Totnes Caring

The Mansion, 36 Fore Street, Totnes, TQ9 5RP

01803 865684

www.totnescaring.org.uk

Ring and Ride, and Wheelchair Accessible Vehicles available

Totnes Caring is a local charity that has been at the heart of Totnes since its establishment in 1987. The organization provides a range of services to support older people, including transport, befriending, and assistance with daily tasks.

Area covered: Ashprington, Blackawton, Cornworthy, Dartington, Diptford, Halwell and Moreleigh, Harberton, Rattery, Staverton, Stoke Gabriel, Totnes

Volunteering in Health (Teignmouth)

01626 771695

Wheelchair Accessible Vehicles available

Volunteering in Health is a charity based in Teignbridge, Devon, covering areas including Teignmouth, Dawlish, Chudleigh, Bishopsteignton, Holcombe, and Shaldon. They offer a range of services aimed at improving the well-being of local people, including transport to and from hospital and other medical appointments, as well as a befriending service for patients who are not able to get out and about much and are feeling lonely.

Area covered: Bishopsteignton, Chudleigh, Shaldon, Stokeinteignhead, Teignmouth

Yelvercare (Yelverton)

07775 695864 (available between 10 am and 1 pm, Monday to Friday)

www.yelvertoncommunityprojects.org

Yelvercare provides various services to residents in the Yelverton area, including transport for medical and social appointments, shopping assistance, dog walking, a lunch club, limited befriending, and DIY help. Residents can request assistance by calling the provided phone number during the specified hours

Area covered: Yelverton

Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Please contact them directly for more details

Driving Miss Daisy

03330 146211

Exmouth

Mainly covers Exmouth, Budleigh Salterton and surrounding areas

exmouth@drivingmissdaisy.co.uk

South Hams Ring & Ride

01803 555870

South Hams, including Totnes, Kingsbridge, Dartmouth, Salcombe, and surrounding areas.

Offers accessible transport for residents with mobility issues or who are otherwise unable to access public transport

Teignbridge Ring & Ride

01626 333346 (Teignbridge District Council)

Teignbridge area, including Newton Abbot, Kingsteignton, and surrounding communities.

Provides door-to-door transport for people who find it difficult to use conventional public transport, especially for medical, shopping, and social trips

Fare Car

0345 155 1015

devonbus@devon.gov.uk

Rural areas in the South of Devon, offering shared journeys to local towns and services.

A flexible, door-to-door service that is available for booking in advance. Primarily for people living in rural areas where traditional public transport options may not be available.

South Hams Community Transport

01803 864444

info@southhamscommunitytransport.org.uk

South Hams region, including towns like Totnes, Kingsbridge, Salcombe, Dartmouth, and surrounding areas.

Provides a flexible and accessible service to people who are unable to use regular public transport. The service offers both door-to-door and community bus options.

Wheelchair Accessible Vehicles (including taxis)

If you know of any other accessible services please tell us at dasadmin@ndvs.org.uk

Freedomwheels

01392 464206

info@freedomwheels.uk

Exeter and surrounding areas

Exeter and further afield, including hospital visits, day trips, and shopping

Teignbridge Taxis

01626 772287

info@teignbridgetaxis.co.uk
Teignbridge and nearby locations, with wheelchair accessible vehicles available

South Hams Taxis

01548 852413
info@southhamstaxis.co.uk
South Hams, covering areas like Kingsbridge, Totnes, Dartmouth, and more

W.A.V.E (Wheelchair Access Vehicles Exeter)

01392 25 25 25
info@waveexeter.co.uk
www.waveexeter.co.uk
Exeter and national travel options available with advance booking

South Hams District Council – Accessible Taxi Services

01803 861234
Many taxi firms operating in the South Hams area have wheelchair-accessible vehicles. For specific firms, you can check with the local council

Teignbridge District Council – Wheelchair Accessible Taxis

01626 336404
There are numerous wheelchair-accessible taxis within the Teignbridge area. As with South Hams, you can find specific operators by checking the council's directory

Fare Car

0345 155 1015
devonbus@devon.gov.uk
www.traveldevon.info
Rural areas and local towns, with shared journeys available

Teignbridge Taxis

01626 774444
info@teignbridgetaxis.co.uk
Wheelchair accessible vehicles available for local and long-distance travel across Teignbridge

C & S Taxis

01626 776222
bookings@cstaxis.co.uk
Wheelchair accessible taxis and private hire vehicles available

South Hams Cabs

01803 849000
info@southhamscabs.co.uk
Totnes, Dartmouth, Kingsbridge, Salcombe, Paignton, Torquay, and surrounding areas

Dartmouth Taxis

01803 839900
Wheelchair accessible vehicles available for local trips

Devon Access Taxis

PL5 3ED
01752 22 22 20
hello@devonaccesstaxis.co.uk
We are a premium wheelchair taxi service in Plymouth, providing reliable, hassle-free and accessible travel

Other Transport Services (bus, train, car share)

For more information go to

www.traveldevon.info

Bus timetable books are available at your local Library.

Hospital transport and advice

Patient Transport and Advice Service

Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon

01803 656 777 – Torbay (including South Devon and Teignbridge)

For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

Financial help to get to hospital appointments

Healthcare Travel Costs Scheme

Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - nhs help with travel costs (HTCS)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

For financial help with a range of health care costs (including transport)

NHS Low Income Scheme

£16,000 Single

£23,000 couple

Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1

0300 330 1343

Search online for - NHS low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Details believed to be correct Feb 2025